



21-Nov-25

Open letter to the membership of OMAA

Re: Response from NDIS

To all OMAA Members,

We have received a response from the NDIS with some clarification and answers to our questions raised in April 2025.

Mark Wiggins, General Manager, Markets, National Disability Insurance Agency, has responded on behalf of Senator the Hon Jenny McAllister, Minister for the National Disability Insurance Scheme.

It is very clear that “Orientation and Mobility Specialists should continue to use the current claiming arrangements under ‘Other Professionals’ until otherwise notified.”

Please direct clients, planners, and anyone seeking this information to:

- page 93 of the July 2025 Price Guide, and
- page 12 of the NDIS Practice Standards Qualification and Professional Associations Required Documentation Guide.
- There is also a document with direct links on the OMAA homepage dated 16 July 2025 that you can share.

Mr Wiggins continues: “There are not specific qualifications required for a person to act as a therapy assistant, so this could include not yet certified graduates. In line with the National Disability Insurance Scheme Code of Conduct, they do need to be able to deliver the support in a safe and competent manner, with care and skill.

Additionally, in line with the pricing arrangements, the therapy assistant must be operating under the delegation and supervision of an allied health professional and be covered by the professional indemnity insurance of the supervising allied health professional or the allied health professional's or therapy assistant's employing provider”. Where more than one person is providing direct support to a participant in a session, the provider can claim for both the therapist and the assistant.

The OMAA continues to work towards securing our own line item code. This is dependent on the outcomes of the Independent Pricing Review which is currently underway.

Yours Sincerely

Felicity Gates ROMSA 
Chair, Professional Standards Committee

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